

Title: Questionnaires

Take a questionnaire Features of a good questionnaire Answer types Design a questionnaire How to evaluate a questionnaire





Take a Questionnaire

A set of questions with a choice of answers, devised to collect information or data from individuals for the purpose of a statistical study.



CensusAtSchool.ie

The <u>CensusAtSchool</u> website publishes a yearly questionnaire for students in Ireland to complete.

Task 1:

Complete this years questionnaire (paper version). As you complete the questionnaire, focus on the style of questions asked.





CensusAtSchool - Be Part of the Study!

The <u>CensusAtSchool</u> website has an online version of the questionnaire which allows instant class collection of answers.

Additionally, at the end of the school year, the CSO reports the findings from completed online questionnaires.

Task 2:

Complete the online questionnaire. As you complete the questionnaire, focus on the format of answers.



Features of a Questionnaire

Decide which statements represent features of a GOOD questionnaire and a BAD questionnaire.

Questions are
unambiguous

Lots of leading questions included

Answer boxes are clear and don't have overlaps or gaps. Questions are personal

Questions are offensive / lead to embarrassing answers.

Questions are not relevant to what you are investigating. Questions lead to open ended answers. People can write anything.

> Order of questions -Begin with simple questions

Questions are unbiased -Don't encourage people to a given answer. Questions are short.

Tick boxes provided for answers. Options cover all possible answers.

Closed questions used to restrict answers to certain options.

Features of a Questionnaire:

Features of a Bad Questionnaire



Sample Questions

Look at the following questions and discuss how each question could be improved.

Do you agree that the CensusAtSchool questionnaire contains the best questionnaire questions? :

This is a leading question - the question is encouraging people to answer 'Agree'.

When asking questions, try to avoid leading questions or starting questions with:

'Don't you agree?' or 'Don't you disagree ...?'

'Isn't it true...? Or 'isn't it untrue that...?



On average, how often do you shop? :

This is an ambiguous question - People may have different ideas / meanings for the word 'average'. The word 'Shop' is vague/ generalised - this could be misinterpreted as shopping online or food shopping or clothes shopping.

There is more than one way to interpret the question.

The question has more than one meaning.

The question is vague or generalised.

The question is unclear.

The question could have multiple answers. Can you improve the question?

 How many people are in your maths class?

 3 - 5
 5 - 10
 10 - 15
 15 - 20

The tick boxes provided restrict answers - what if your class has more than 20 students? Or less than 3 students? 'People' - does this include the teacher?

There are overlaps within the answer options - which box do you choose if your class has exactly 10 people in the class?



Do you check your social media account...SometimesOccasionallyOften

The terms 'Sometimes' , 'Occasionally' and 'Often' mean different things to different people.

The question leads to unclear answers.



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Radio Button: (Can only select one box)	Slide Scale:	Textbox: (Alphanumerical)
Yes		
No		

Answer Types

Ranking:

1 being most important, 3 being least important



To have fun



io nuve jun

To improve my skills

To win

Checkboxes:

(Can tick multiple answers from a list)

- Newspaper
- Television
- Magazines
- Social Media

Dropdown Menu:

(Can choose one answer from a list)

Please choose...

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Design a Questionnaire

Create a questionnaire using the following criteria...

The questionnaire must only contain 8 questions using each of the answer types

- Radio Buttons,
- Slide Scale,
- Textbox,
- Ranking,
- Checkboxes,
- Dropdown Menu

- Keep questions short, clear and unambiguous.
- Begin with simple questions.
- Avoid leading questions.
- Ensure questions are relevant to investigation.
- Avoid overlaps in answer options.
- Ensure answer options are specific.

Testing your Questionnaire

How to run a pilot questionnaire ...



Testing your Questionnaire

How to run a pilot questionnaire ...

Download Activity on the Keywords Associated with Questionnaires

You need to select <u>Representatives</u> for your sample who will fairly represent the wider <u>Population</u>. To do this, use the <u>Simple Random Sample</u> technique when selecting your <u>Random Sample</u> group. The size of the sample is important. What happens if the size of the sample is too small?

Reflect on your learning:

Staying Well

What is a Questionnaire		
Describe the Features of a Good Questionnaire		
Identify the Various Types of Answers Used in Questionnaires		
Ability to Design a Questionnaire		
Evaluate the Effectiveness of a Questionnaire		

Communicating

Confident Need more practice Not yet there

Being Creative